



I2479376-0
Monica Stach
7 Sapele Street
Elsparck
Germiston
1428

Computer generated

Statement

Account number: I2479376-0
Statement date: 03/10/2017

Account summary:

Date	Description	Item number	Reference	Amount	Total
04/09/2017	BALANCE FWD			3,425.06	3,425.06
26/09/2017	Payment	SCZ888427	274958427	-3,425.06	0.00
01/10/2017	Invoice	H3-5F401	Combined	2,203.04	2,203.04
01/10/2017	Invoice	H3-5FBGR	827074141	109.00	2,312.04
01/10/2017	Invoice	H3-5HCNY	636966437	118.99	2,431.03
01/10/2017	Invoice	H3-5K5VX	713338675	288.50	2,719.53
02/10/2017	Invoice	H3-5M4Q8	713338764	249.50	2,969.03
02/10/2017	Invoice	H3-5MGBA	828979749	148.50	3,117.53
02/10/2017	Invoice	H3-5NHDH	713338717	337.50	3,455.03

Get incredible offers for voice, data and SMS bundles, tailor-made Just4You in the My Vodacom app! Visit www.vodacom.co.za/app to download the app today.

Total due

3,455.03

Terms of Payment

Always remember that your account is due by the last day of each month. If your account is not paid by this date, your line may be locked. Need to make payment arrangements? Then call us on 111 free from a Vodacom cellphone or on 082 111 from any other phone. Should your payment be returned, a charge may be levied.

Ways To Pay



Debit order

There's one less thing to remember at the end of the month - all you need is the convenience of a debit order. Every month the amount you owe is automatically deducted from your account. You can choose which day the payment is sent to us: 1st, 7th, 10th, 15th, 18th, 20th, 22nd, 24th, 25th, 27th, 28th, 29th or last working day of the month. For more information on how to pay by debit order, call us on 111 free from your Vodacom cellphone or 082 111 from any other phone.

My Vodacom App

The My Vodacom App is your connection to staying in control of your data, voice minutes and SMS usage 24/7.

It has been designed to help you navigate to important information in a simple, quick and easy manner making your experience more enjoyable.

All your account details at the touch of a finger with the ability to view detailed breakdowns of your account, buy airtime or data and manage your services all from your cellphone.

Download the My Vodacom App from your App store today or visit www.vodacom.co.za/app for more info.



Over the counter payments

Pay over the counter at any Standard bank, ABSA, FNB or Nedbank branch. Make sure you have clearly and accurately stated your name and account number on the relevant payment form and provide your bank with a copy of your Vodacom invoice. Please note: Banks cannot accept any Vodacom account payments if a copy of your Vodacom invoice is not provided.



ATM

Most banks offer this facility. In order to make use of this service, select Vodacom (Pty) Ltd from the beneficiary list supplied by your bank.



Internet

Simply:

- Log on to your bank's website
- Select Vodacom (Pty) Ltd as a beneficiary.

Remember to always use your Vodacom account number (see overleaf for your account number) as your reference number. If your account number is N0012456-6, enter it as N0012456 (leave out the dash)

Shoprite / Checkers

Did you know? Contract customers can now pay their bill at Shoprite or Checkers stores. You can simply pay your account at the Money Market counter inside any Shoprite or Checkers store nationwide.

Need to know



Important contact numbers

Customer services	Phone 082 111 (free from your cellphone) Fax 0860 082 082
Upgrades	082 1959 (free from your Vodacom cellphone)
Directory enquiries	082 110
Direct Sales	0821955 and 0821950
Vodacom repairs	12586322273
Vodacom shop	12586327467



Frequently asked questions

Q: As a Vodacom roaming customer, who can I call for assistance while travelling internationally?

A: A Vodacom Customer Care agent is simply an SMS away, even when you are travelling internationally. Send an SMS to +2782111 and your query will be attended to. If you wish to speak with a Customer Care agent, simply SMS a landline number to +2782111 and we will call you back!

Standard roaming rates apply.